

QUALITY CONTROLLER

Company details

Brunswick Marine in EMEA is an affiliated company of Brunswick Corporation, one of America's longest-established businesses.

Brunswick Corporation endeavours to install "Genuine Ingenuity" in all of its leading consumer brands.

With their EMEA headquarters in Belgium, Brunswick Marine (**Mercury, Quicksilver, Uttern, Sea Ray, Black Fin, Boston Whaler, Bayliner...**) has regional sales offices or independent distributors in every main boating market throughout Europe, CIS, Africa and the Middle-East.

Brunswick's network of more than 3,300 sales and service dealers continually strive for improvement in customer service, providing boaters with the highest possible levels of enjoyment and satisfaction. The company is ISO 9001:2015 accredited.

More information is available at

www.brunswick.com

and

www.mercurymarine.com

Function

The major function of this position is the proactive development and coordination of a continual improvement process designed to enhance and optimize the efficiency and effectiveness of the Quality of product and process in Operations department.

Accountabilities:

P&A

- Centralizes all **Customers Quality claims** (coming through Customer Service, After-sales, Supply Chain, returns and others).
- Handling of all **non-conformed FDL products** through QC database (IIR) and EQMS.
- Analyzes the non-conformity products and determinate their origins.
- Distributes/coordinates quality inspection job with Material Control & Quality operator.
- Uses the form Quality Action to record non-conformance, customer complaints, complaints suppliers, preventive actions and ideas for improvement.
- Proposes preventive measures, establishes and implements corrective actions, follows the treatment of non-compliance until it disappears.

Engines and "products transformation" area

- Manages and centralizes on **HOLD products issues**. (SSHO, TISH, service bulletin: manages the writing, translations, editing, approvals, distributions, updating, filing and archiving proc docs).
- Monitors and communicates quality inspections/rework results.
- Handling/Monitoring/reporting of specific engines Quality issue.

Quality Improvement

- Collects quality products indicators for monitoring
- Initiate quality actions and improvements (visual documents, methods review...).
- Provides help and advice for the implementation of procedures and documented system linked to Operations.
- Helps to be in conformance to ISO/ Customer requirements.

Profile

- Academic Bachelor or professional equivalent
- 3 years' experience in a quality department. Mechanical/Engines skills and knowledge are plus
- ISO experience
- Good working knowledge of MS Office
- Fluency in English and French (both written and verbal)
- Skill in discussing a variety of job-related topics on short or no notice
- Skill in handling rapid changes in conversation involving difficult questions
- Ability to speak with persons of various social, cultural, economic and educational backgrounds
- Permanently focus on Quality
- Attention to Internal audit procedure
- Able to challenge all level in the hierarchy
- Flexible and reactive
- Creative and innovative
- Focus on details
- Sense of initiative
- Autonomous person
- High level of collaboration with various persons

Offer

- A competitive salary package in line with your experience & expertise

- Extra-legal benefits such as group and hospitalization insurances, meal vouchers, a performance-related bonus
- The opportunity to work autonomously in a diverse function within a fast-growing international company leading in its sector
- The possibility to fully develop your talents and to grow within your function
- An easily accessible and friendly work place